

INTERNAL AUDIT PERFORMANCE INDICATORS 2014/15

DESCRIPTION	TARGET
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Cost

Ensure the cost of the internal audit service is competitive. Next assessment due September 2016.	Met Reported January 2014
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Productivity of Combined Team (Southend and Castle Point)

Maximise the staff days available to spend on delivering the audit plan.	75% of total available days
Minimise the days lost annually per full time equivalent (FTE) team member to sickness absence.	Less than five days

Operating Arrangements

IN YEAR TARGET: DELIVERY OF THE AUDIT PLAN

Deliver sufficient work for the Head of Internal Audit to be able to give an annual opinion on the adequacy and effectiveness of the Council's control environment.	98% of Audit Plan by 31 May
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QUALITY OF WORK

Produce audit work that external audit can rely on	External Audit confirm this
Report annually on compliance with:	
<ul style="list-style-type: none"> • the Public Sector Internal Audit Standards (PSIAS) and CIPFA Local Government Application Note 	Conform to the PSIAS
<ul style="list-style-type: none"> • the CIPFA Statement on the Role of the Head of Internal Audit. 	Operate in accordance with the Statement

DESCRIPTION	TARGET
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Impact

CLIENT SATISFACTION WITH INTERNAL AUDIT	
Deliver audits that clients consider to be timely, professionally delivered, well communicated, that also addressed key risks and made useful and practical recommendations that added value to the service.	Under review

CORPORATE TARGET TO IMPROVE THE SYSTEM OF INTERNAL CONTROL	
Implement opportunities to mitigate risks by strengthening controls, properly within the agreed timescales.	Refer to Summary Audit Progress Report